



## Requirements for New Hardware Purchase

Issued July, 2015

FUNCTION	REQUIREMENTS
Running VisionWare - Main computer	<ul style="list-style-type: none"> <li>❖ Brand name computers are highly recommended (HP, Dell, IBM, etc)</li> <li>- Windows 7, 8 Professional, 2008 server or newer               <ul style="list-style-type: none"> <li>• Quad Core Processor (CPU) or better such as:                   <ul style="list-style-type: none"> <li>✓ Intel i5, i7 or Xeon</li> <li>✓ AMD</li> </ul> </li> <li>• Memory = 6 GB RAM or more</li> <li>• Minimum of 5 USB ports and DVD-ROM</li> <li>• Offline Sync is Disabled</li> </ul> </li> </ul>
Running VisionWare - additional computers	<ul style="list-style-type: none"> <li>• Quad Core Processor (CPU) or better such as:               <ul style="list-style-type: none"> <li>✓ Intel i3, i5, i7</li> <li>✓ AMD quad core or better</li> </ul> </li> <li>• Operating System = Windows 7, 8 or 8.1 preferably Professional ver.</li> <li>• Memory = 4 GB RAM or higher</li> <li>• Minimum of 5 USB ports and DVD-ROM</li> <li>• Offline Sync is Disabled</li> </ul>
Networking	<ul style="list-style-type: none"> <li>- Wireless Networking is not recommended for an office environment</li> <li>- Gigabit Router and switch (LinkSys, D-Link, etc.)</li> </ul>
Printing	<ul style="list-style-type: none"> <li>- Laser printer such as Hewlett Packard / Brother is required for printing reports and documents in VisionWare</li> <li>- Receipt printer recommended – Star TSP100 or newer</li> <li>- A Dymo 400 or newer Label Printer is recommended for the printing of File, Name, and Address labels (1½” x 3½” label size)</li> </ul>
Backups	<ul style="list-style-type: none"> <li>- Multiple USB flash drives of minimum 16 GB is recommended for daily backups - one for each working day</li> <li>- Or external USB hard drives of 1 TB or more, at least 2 to rotate them on a weekly basis.</li> </ul>
Electronic Ordering	<ul style="list-style-type: none"> <li>- Internet connection required (hi-speed recommended)</li> <li>- Frame Tracers require serial (COM) port</li> <li>- Antivirus/Firewall software recommended (with an exception rule for VisionWare)</li> </ul>
Provincial Medical Care	<ul style="list-style-type: none"> <li>- OHIP, MSP, AHC and MSI require a hi-speed internet connection</li> </ul>
Support	<ul style="list-style-type: none"> <li>- Hi-speed internet connection recommended for VisionWare Remote Assistance, VisionWare Website, and VisionWare Help Documents</li> <li>- Computer Manufacturer’s 3 year onsite warranty package recommended</li> </ul>

*Please call the VisionWare Hotline 1-800-667-4748 for any questions.*